



MAINTENANCE PLAN

Maintenance planning with KIX – powerful & fully integrated into your Service Management

Automate your maintenance planning work and all recurring tasks in a central Service Management solution

The screenshot shows the KIX Maintenance Plan dashboard. At the top left is the KIX logo, and at the top right is a 'TICKET +' button. Below the header is a navigation bar with 'Home' and 'Maintenance Plan' options. A vertical sidebar on the left contains icons for Home, Tickets, Assets, and other functions. The main content area is titled 'MAINTENANCE TASKS' and contains a table with the following columns: Service, State, Plan Due Date, Ticket Number, Ticket State, and Ticket Title. The table lists several tasks with different state indicators (green, orange, yellow, purple).

Service	State	Plan Due Date	Ticket Number	Ticket State	Ticket Title
_____	■	_____	_____	_____	_____
_____	■	_____	_____	_____	_____
_____	■	_____	_____	_____	_____
_____	■	_____	_____	_____	_____

The screenshot shows the KIX Maintenance Calendar. It is titled 'MAINTENANCE CALENDAR' and displays a grid of dates. The calendar shows a grid of dates with some cells containing task indicators (horizontal lines) and one cell highlighted in green, indicating a task due on that date.

The screenshot shows the KIX Asset view for a 'Desktop'. The header is 'ASSET' and the asset name is 'Desktop'. The status is 'Production', indicated by a green meter icon. Below the asset name, there are several lines of text representing asset details.

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reasons why maintenance planning in service organizations is absolutely essential.

TIME ACCOUNTING	
✓	PLANNED EFFORT 2:00 h
	ACCOUNTED TIME 1:30 h
	<hr/>
	0:30 h

- 1 Reduce mistakes and downtime & ensure everything runs smoothly**
An automated, sophisticated maintenance planning solution enables you to radically reduce downtime. By performing maintenance work regularly, you can pinpoint and resolve potential issues early on. It also significantly reduces avoidable manual errors.
- 2 Extend the service life of your technical equipment and systems**
Regular maintenance work has been proven to extend the life cycle of technical equipment and systems. The optimized use of your equipment and longer service life also boosts your bottom line.
- 3 Cut costs by avoiding the need to buy costly replacements**
Professionally planned maintenance work significantly cuts your costs. Performing maintenance in good time avoids costly repairs and means you don't need to replace systems, machines, or even entire plants unnecessarily.
- 4 Boost quality and customer satisfaction with ongoing maintenance**
Maintenance and servicing are essential service tasks that play a pivotal role in the quality of every workflow, product, and service in an organization. Of course, they're also key factors in how customers see you and how satisfied they are.
- 5 Ensure compliance with legal requirements**
Every organization is obligated to regularly check, service, and maintain its equipment, devices, and systems in some way. Whether it's to comply with standards such as ISO 27001 certification, DIN 31051, or DIN EN 13306 or simply part of the annual test of electrical equipment pursuant to German Social Accident Insurance Regulation 3 – maintenance and servicing are an absolute must!

Inspection Desktopserver

TICKET _____

START DATE _____ END DATE _____

AFFECTED ASSETS _____



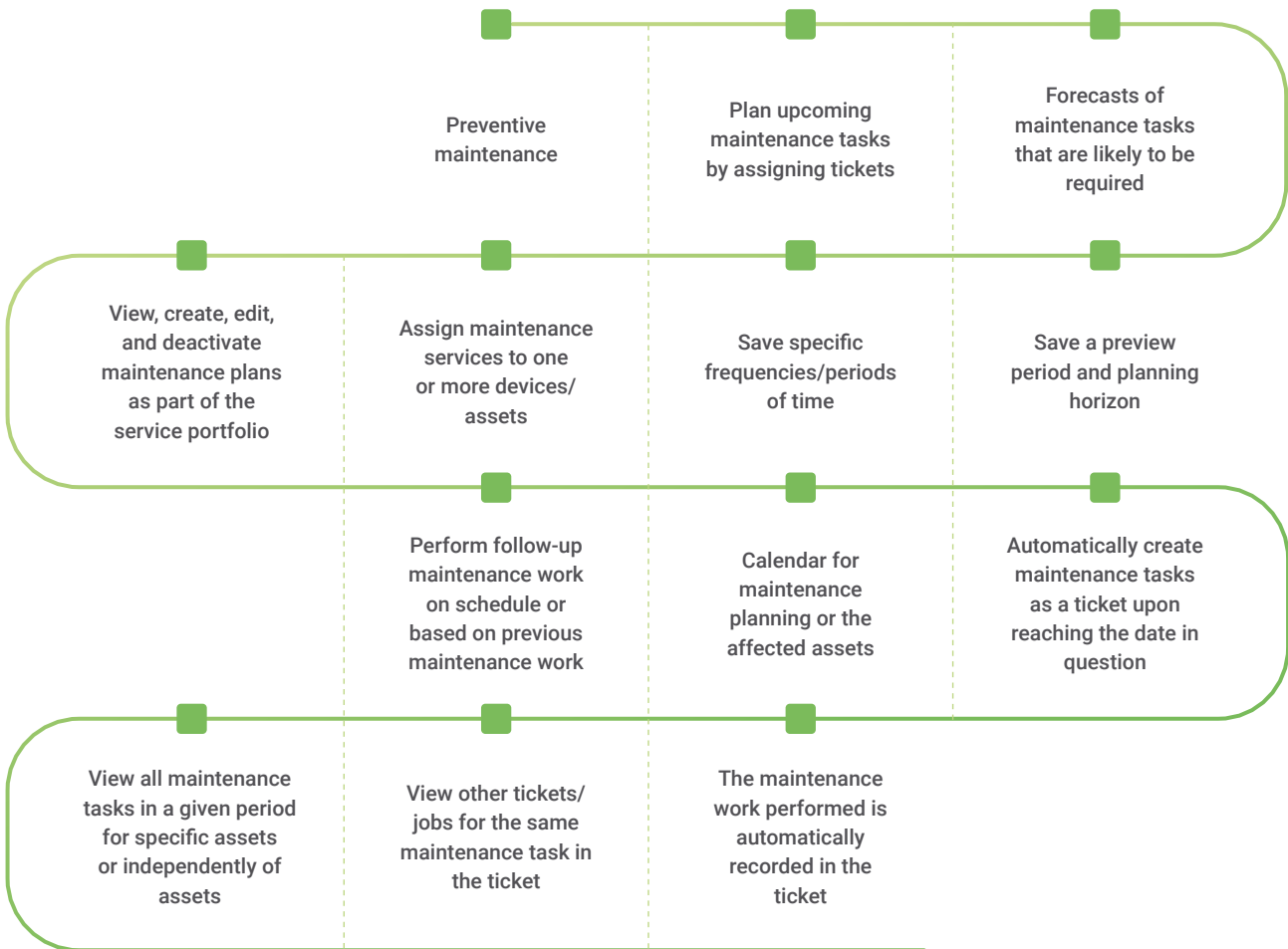
Every organization needs to maintain its systems, equipment, tools, buildings, IT systems, etc. and service them regularly. With Maintenance Plan, we're offering our customers a tailor-made solution for this. **In order to perform maintenance and servicing work professionally, it needs to be integrated into the service workflows. Order, asset, and maintenance management all need to be treated holistically – and this is precisely where KIX's maintenance planning comes into its own.**



Torsten Thau
Product Owner
KIX Service Software

KEY FEATURES OF MAINTENANCE PLAN

Take a look under the hood



MAINTENANCE PLANNING WITH KIX

The simple way to outstanding results.

- ✓ Existing customers can use it out of the box; no training needed
- ✓ Intelligent KIX automation saves a lot of time
- ✓ Fully integrated in service workflows
- ✓ All data, processes, and documents kept in a single system; no need to jump between different media formats
- ✓ Field Service Management incl. free app (also available offline)
- ✓ Open source ensures a high level of security
- ✓ Very fair price structure that provides flexibility and allows you to scale things up
- ✓ Also suitable for other recurring tasks that are not related to maintenance (contract mgmt., employee appraisals, procurement tasks, etc.)



MAINTENANCE PLAN

Frequently asked questions

Is Maintenance Plan also right for my company?

The KIX maintenance planning is designed for use in all sectors and is aimed at any organization that needs to manage service workflows and handle recurring jobs.

Can we start immediately after activating the add-on?

Yes, the settings are active and can be used immediately after activating the add-on. You will need high-quality asset data as the basis for your maintenance planning work.

Do you provide specific user training for "Maintenance Plan"?

The add-on is based on the familiar, standard KIX features and elements, meaning experienced KIX users can use it virtually straight out of the box. If you do require training, we would be glad to assist you.

What additional costs do we have to pay?

In KIX, professional maintenance planning can be managed for just a few euros per month per service team member. Additional costs may be incurred for individual configurations. Would you like detailed prices? Then please contact our consultants.

WANT TO FIND OUT MORE AND TEST KIX INCL. MAINTENANCE PLAN?

Our team will be happy to help.



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KIX
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